

KEMENTERIAN
KESEHATAN
REPUBLIK
INDONESIA



ARRIVAL GUIDELINES FOR INTERNATIONAL TRAVELERS TO INDONESIA

Land, Water and Air Routes



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FOREWORD

In an effort to control the spread of COVID-19, the Government of Indonesia uses a layered strategy. Starting from preventing transmission between countries through regulations for international travelers, preventing transmission between regions through regulations for domestic travelers, to preventing transmission within the region by implementing PPKM level policy.

To prevent imported cases, the government has implemented a number of health protocol rules for travelers entering Indonesia. Starting from the requirements for full-dose vaccination, completing PCR-test 2x24 hours before departure with negative result, to quarantine obligation. To reduce the potential risk of violating applicable regulations and as a form of public transparency, the National Task Force for COVID-19 collaborated with several ministries to develop this guidebook. It is hoped that every travelers understands the applicable rules and prepares all requirements before traveling to Indonesia and adheres to them properly.

The policies and rules set are dynamic, so this guide will also be updated according to developments. This guidebook was prepared in collaboration with the Ministry of Health, Ministry of Foreign Affairs, Ministry of Transportation and the Ministry of Tourism and Creative Economy of the Republic of Indonesia. We also ask for the views of experts with various scientific backgrounds. For that, I thank you for your support and good cooperation.

We hope that this book will be useful for foreign travelers as well as officers and all related parties. May God Almighty always make it easy for us in an effort to end this pandemic together.

Jakarta, February 2022

Head of the National Task Force for COVID-19



Lieutenant General TNI Suharyanto, S.Sos., M.M

“

Transmission of COVID-19 can occur to anyone, anywhere at any time.

Precautionary measures must be taken to mitigate the spread of COVID-19 through international travel.

It is in our best concern to prevent further spread of the virus from international travel and cure local transmission.

Adherence to the following guidelines are necessary for travelers entering Indonesia.

”



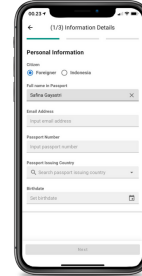
PRE - DEPARTURE

For International Travelers

INDONESIAN CITIZENS (WNI)



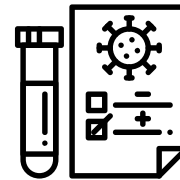
✓ Download PeduliLindungi Application



✓ Complete e-Hac Indonesia through PeduliLindungi application



✓ Received full dose of COVID-19 vaccine at least 14 days before departure**

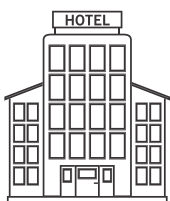


✓ Get RT-PCR test max. 2x24 hours before departure



✓ Own a health insurance with a minimum coverage value of USD25,000 which includes financing for handling COVID-19 (For Indonesian travelers with tourism purposes)

For Indonesia Citizens with exception***



✓ Booking and payment for quarantine hotels for Indonesian citizens who will undergo self-funded quarantine

***For Indonesian citizens within category of:

- Migrant workers
- Students who return after study completing education
- Government employees who returned after carrying out foreign service
- Delegation in international competitions or festivals

*procedures can be seen in the attachment

**for travelers who have not been vaccinated will be vaccinated after completing quarantine and getting a negative RT-PCR test result

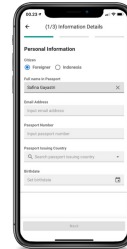
PRE - DEPARTURE

For International Travelers

FOREIGNERS (WNA)



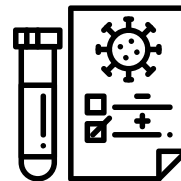
✓ Download PeduliLindungi Application*



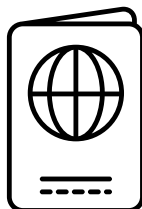
✓ Complete e-Hac Indonesia through PeduliLindungi application*



✓ Received full dose of COVID-19 vaccine at least 14 days before departure**



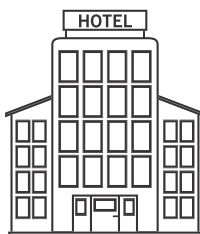
✓ Get RT-PCR test max. 2x24 hours before departure



✓ Provide a short visit visa/other entry permit



✓ Own a health insurance with a minimum coverage value of USD25,000 which includes financing for handling COVID-19 and guarantor sponsor



Booking confirmation and payment for quarantine hotel and accommodation while staying in Indonesia.
for travelers with tourism purposes which costs are covered independently/sponsor parties/other party in charge

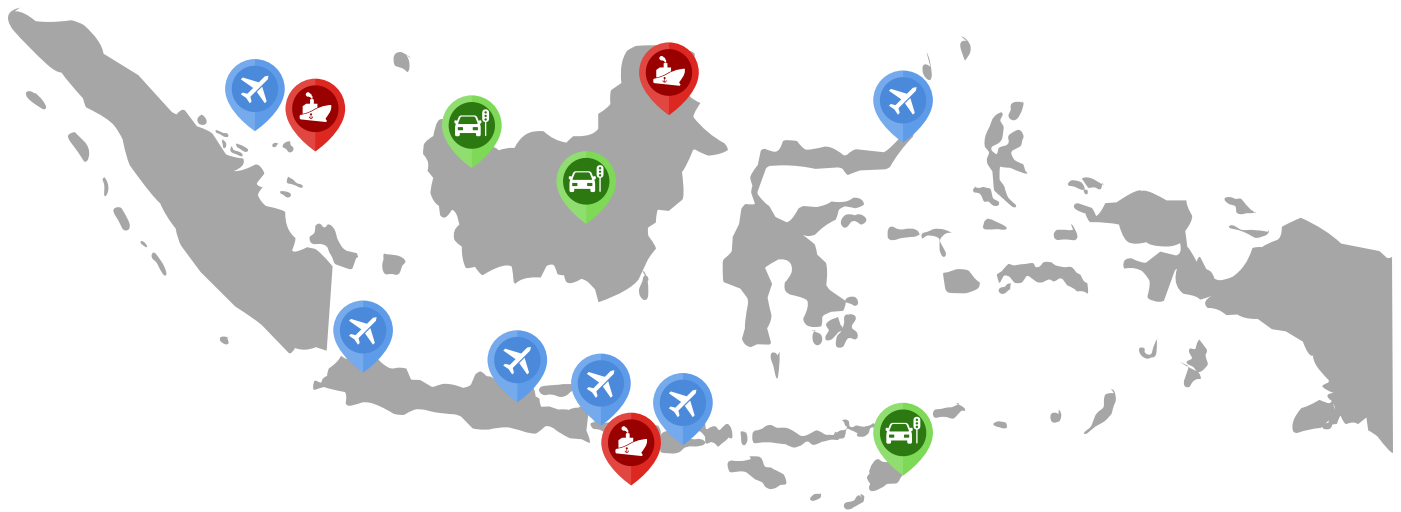
**for travelers who have not been vaccinated will be vaccinated after completing quarantine and getting a negative RT-PCR test result with the following condition:

1. Foreigners aged 12–17 years old
2. Holders of diplomatic residence permits and official residence permits, and/or
3. Holders of a limited stay permit card (KITAS) and a permanent residence permit card (KITAP)

*procedures can be seen in the attachment

ENTRY POINTS

FOR INTERNATIONAL TRAVELERS



Entry point for Indonesian and foreigners:



Airports

1. **Soekarno Hatta**, Banten
2. **Juanda**, East Java
3. **I Gusti Ngurah Rai**, Bali
4. **Hang Nadim**, Riau Islands
5. **Raja Haji Fisabilillah**, Riau Islands
6. **Sam Ratulangi**, North Sulawesi
7. **Zainuddin Abdul Madjid**, West Nusa Tenggara*



Ports

8. **Tanjung Benoa**, Bali*
9. **Batam**, Riau Islands*
10. **Tanjung Pinang**, Riau Islands
11. **Bintan**, Riau Islands*
12. **Nunukan**, North Kalimantan



Cross border post

13. **Aruk**, West Kalimantan
14. **Entikong**, West Kalimantan
15. **Motaain**, East Nusa Tenggara

Entry point for foreigners with tourism purposes:



Airports

1. **I Gusti Ngurah Rai**, Bali
2. **Hang Nadim**, Batam
3. **Raja Haji Fisabilillah**, Tanjung Pinang

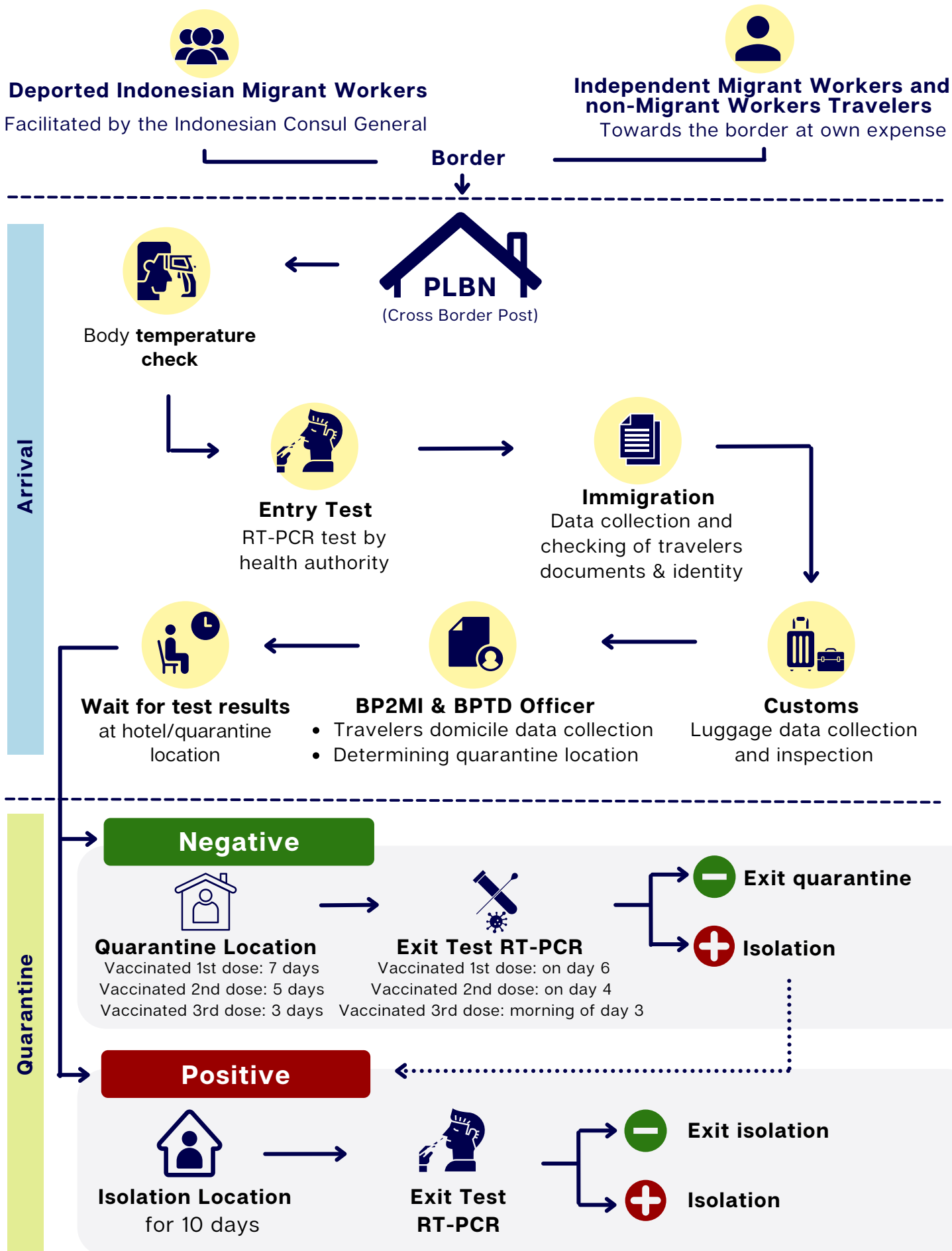


Ports

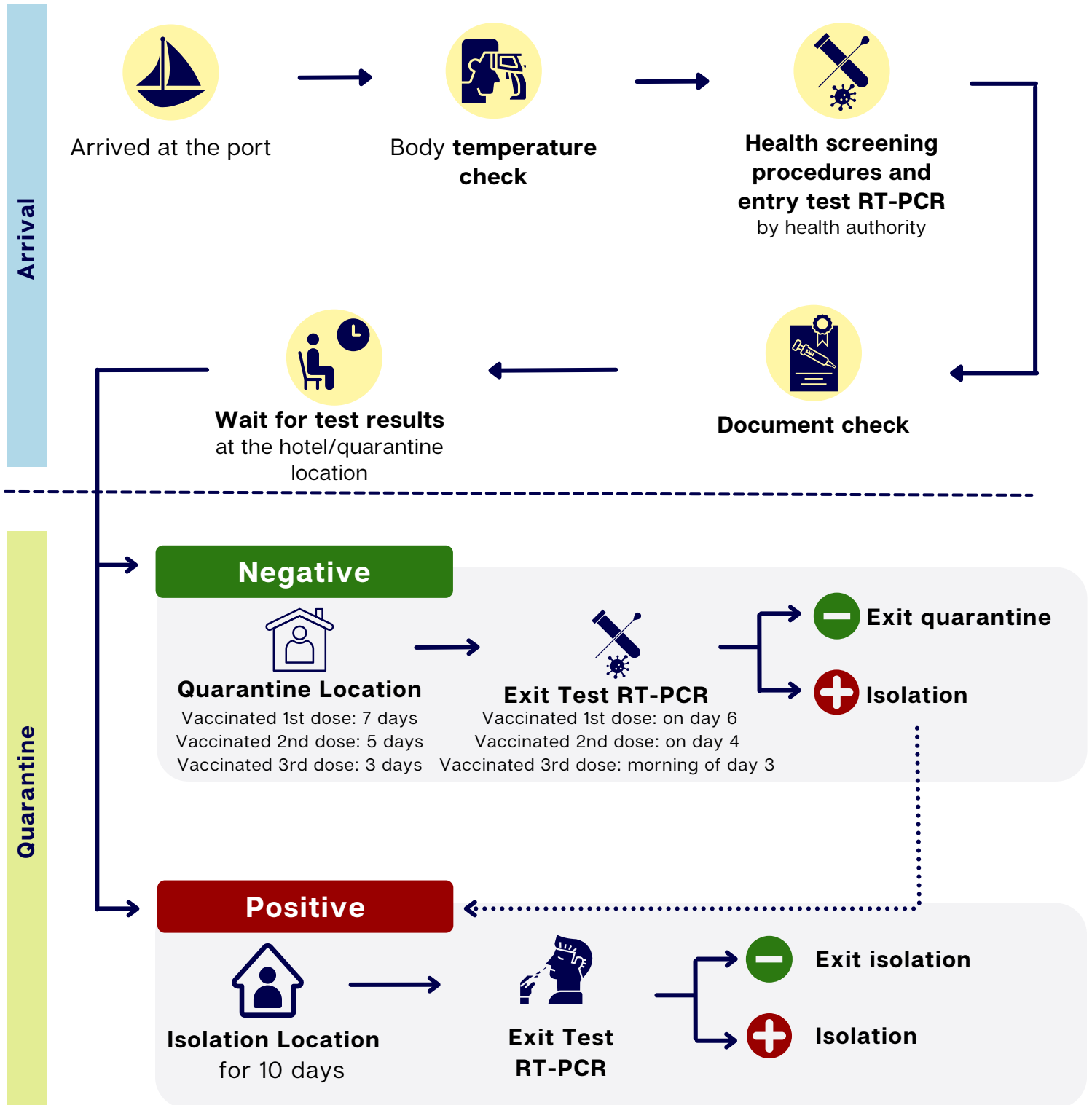
4. **Pelabuhan Gilimanuk**, Bali
5. **Pelabuhan Lagoi**, Kepulauan Riau
6. **Pelabuhan Batam**, Kepulauan Riau

*only through bubble system

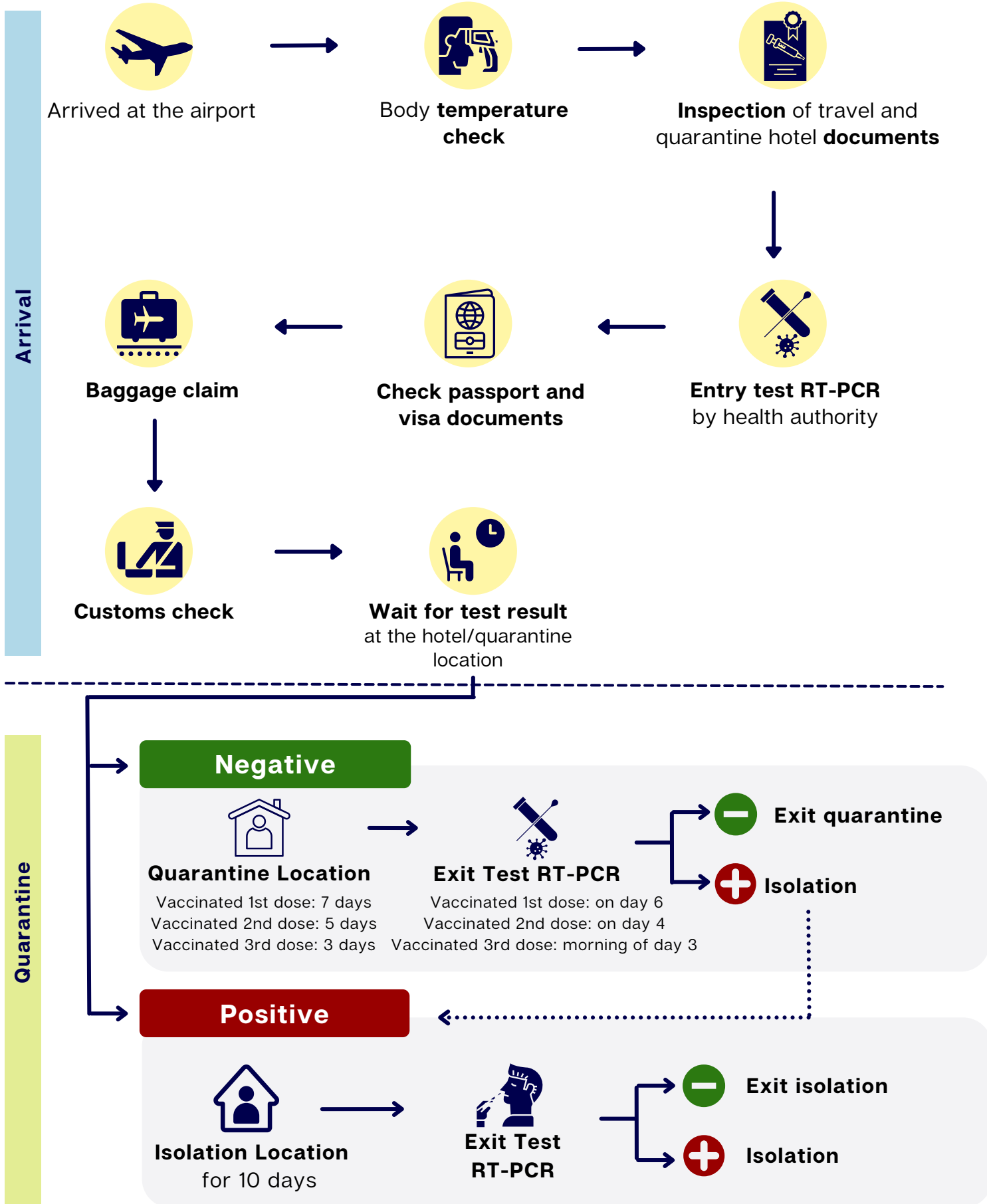
ARRIVAL FLOW FOR INTERNATIONAL TRAVELERS TRAVELING BY LAND



ARRIVAL FLOW FOR INTERNATIONAL TRAVELERS TRAVELING BY WATER













ARRIVAL FLOW FOR INTERNATIONAL TRAVELERS TRAVELING BY AIR



QUARANTINE & ISOLATION GUIDELINES FOR INTERNATIONAL TRAVELERS



QUARANTINE TYPES AND FINANCING

	Centralized Quarantine Funded by the Government	Self-funded Centralized Quarantine (Quarantine Hotels)
Indonesian Migrant Workers (PMI)		
Students who return after completing education		
Government employees who return after carrying out foreign service		
Indonesian delegation in international competitions or festivals		
Other Indonesian citizens (WNI)		
Foreigners (WNA)		

If travelers opt to not quarantine at a government provided accommodation, their quarantine can be carried out at a quarantine hotel at their own expense.

If during quarantine traveler is declared **positive for COVID-19** based on the results of the RT-PCR examination:

1. Asymptomatic/mild symptoms

Undergo isolation in isolation hotels or centralized isolation facilities

2. Moderate/severe symptoms/comorbid patient

Undergo isolation in COVID-19 referral hospital

Isolation duration is 10 days, but evaluation will be held on days 5 and 6. If the test results are negative, then the isolation will be finished on 7th day.

For Indonesia Citizens:

Centralized isolation financed by the government

For Foreigners:

Centralized isolation financed individually

QUARANTINE DISPENSATION

Dispensation in the form of **exemption from quarantine may be granted** to international travelers with the following **conditions**:



Indonesian Citizens (WNI):

- With a life-threatening health condition
- With health conditions that require special attention
- In a state of mourning from the passing of a family member

After showing a negative result RT-PCR upon arrival at the entrance of entry point.

Attach proof of documents such as hospital letters, passports, tickets and other documents. Send to persuratan@bnpb.go.id

- ⚠️ Exemption must be requested at least **3 (three)** days before arrival in Indonesia



Foreigners (WNA):

A. With the condition of **implementing a bubble system and strict health protocols**, with the following criteria:

- Holders of diplomatic visas and service visas
- Foreign officials at the ministerial level and above and their entourage making official/state visits
- Travelers entering Indonesia through Travel Corridor Arrangement scheme
- Delegation of G20 member countries
- Honorable person and distinguished person

B. **Foreign Citizens (WNA) with the status of head of foreign representatives serving in Indonesia** and their families can be given dispensation in the form of implementing individual self-quarantine

- ⚠️ Exemption must be requested at least **7 (seven)** days before arrival in Indonesia

The application of quarantine dispensation is **addressed to the National Task Force for COVID-19** and can be granted selectively, applies individually, and with a limited quota based on an agreement from the coordination between the **National Task Force for COVID-19, the Coordinating Ministry of Maritime Affairs and Investment and the Ministry of Health.**

QUARANTINE FACILITIES



Room

Relatives/family flying on one flight can quarantine in one room

*according to the policy and the availability of quarantine places



Personal protective equipment



RT-PCR test



Meals



Health care



Transportations

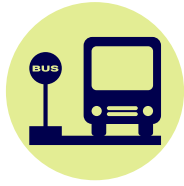
*Facilities at each quarantine location may vary according to the **type of quarantine** location selected

For travelers who receive quarantine dispensation, can carry out **self-quarantine with the following conditions:**

- 1 Have a separate bedroom and bathroom for each individual traveler*
- 2 Minimize contact during food distribution or eating activities
- 3 Not having physical contact with other people, whether quarantined or not
- 4 Conduct a second RT-PCR test on day 4 or 6 of quarantine and report the results of the RT-PCR test to KKP officers in their area
- 5 There are quarantine supervisory officers who are obliged to report quarantine surveillance on a daily basis to KKP officers in their area*

*The application for self-quarantine dispensation must be validated by the Ministry of Health and the Port Health Office (KKP)

HANDLING MECHANISM AT QUARANTINE LOCATION AND HOTELS



Drop Zone

Drop off personnel at hotel/quarantine places



Decontamination

Luggage decontamination



Information

Rules and health information announcement



Screening

Health screening and examination of personal identity documents (Identity card, Passport, Mobile number)



Registration

Registration & administration of quarantine/hotel places and passport storage



Check-in



Exit Test RT-PCR

Vaccinated 1st dose: 7 days
Vaccinated 2nd dose: 5 days
Vaccinated 3rd dose: 3 days



Quarantine

Vaccinated 1st dose: on day 6
Vaccinated 2nd dose: on day 4
Vaccinated 3rd dose: morning of day 3



Quarantine finished

Traveler will receive an exit letter provided by Port Health Police (KKP) with the approval from medical officer at the referral hospital/quarantine place

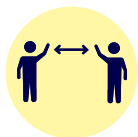


Isolation

RULES DURING QUARANTINE



Wear a mask at all times



Keep a safe distance of 1,5 meters from others



Regularly wash hands with soap for 20 seconds or use hand sanitizer



Occupy the designated room



Do not leave quarantine location and always stay in assigned room

*at quarantine locations that apply regional quarantine, travelers may leave their room as long as they are still in the quarantine location



Do not accept guests and no visiting others during the quarantine period



Dispose of garbage in its place, and help keep the environment clean



Maintain facilities and do not take inventory items home in quarantine facilities



Maintain public order, may not commit immoral acts, may not commit acts that violate norms and laws

GOVERNMENT CENTRALIZED QUARANTINE LOCATIONS

Surabaya, East Java

- Surabaya Hajj Hostel
- Lembaga Penjaminan Mutu Pendidikan (LPMP) East Java
- Ministry of Religious Affairs Education and Training Center Surabaya
- Vini Vidi Vici Hotel
- Grand Park Surabaya Hotel
- Sahid Hotel
- 88 Hotel Embong Malang
- BeSS Mansion Hotel
- Zest Hotel Jemursari
- Bisanta Bidakara Hotel
- Fave Hotel Rungkut
- Life Style Hotel
- Zoom Hotel Jemursari
- 88 Hotel Kedungsari
- 88 Hotel Embong Kenongo
- Pop Hotel Stasiun Kota
- Pop Hotel Gubeng
- Cleo Hotel Jemursari
- Delta Sinar Mayang Hotel Sidoarjo

Jakarta

- Pademangan Athletes Village
- Nagrak Cilingcing Flats
- Pasar Rumput Manggarai Flats
- Daan Mogot Flats
- Penggilingan Pulogebang Flats
- Pondok Gede Hajj Hostel

Aruk, West Kalimantan

- Badan Kepegawaian Daerah (BKD) Training Building
- Kota Sambas Hajj Hostel
- Cross Border Post (PLBN) Hostel
- Brimob Dormitory

Manado, North Sulawesi

- Tumiting Hajj Hostel
- Maumbi Education and Training Center

Entikong, West Kalimantan

- Terminal Barang International (TBI) Building Entikong
- Unit Latihan Kerja Indonesia (ULKI)
- Port Health Office (KKP) Building Entikong

Tanjung Pinang, Riau Islands

- Rumah Perlindungan Trauma Center (RTPC) Tanjung Pinang
- Badan Perlindungan Pekerja Migran Indonesia (BP2MI) Shelter

Batam, Riau Islands

- BP Batam Flats
- Putra Jaya Flats
- Hajj Hostel
- Batam Government Flats
- Service Post for Pos Pelayanan Penempatan dan Perlindungan Tenaga Kerja Indonesia (P4TKI) Shelter

Nunukan, North Kalimantan

- Nunukan Flats

Motaain, East Nusa Tenggara

- Yonif RK 744/SYB Flats

*The location for self-funded centralized quarantine hotels/locations can be seen in the Appendix

APPENDIX

PeduliLindungi application download



Google Playstore



Apple App Store



Huawei App Gallery

How to fill in e-HAC Indonesia



Self-funded quarantine locations



D-HOTS PHRI
(Jakarta & Surabaya)



Welcome Back to Bali
(Bali)

COVID-19 referral hospital locations



APPENDIX

International travel policies during COVID-19 pandemic



List of health workers & supervision team at quarantine hotel



COVID-19 FAQ



How to apply for a tourist visa





**National Task Force for COVID-19
2022**